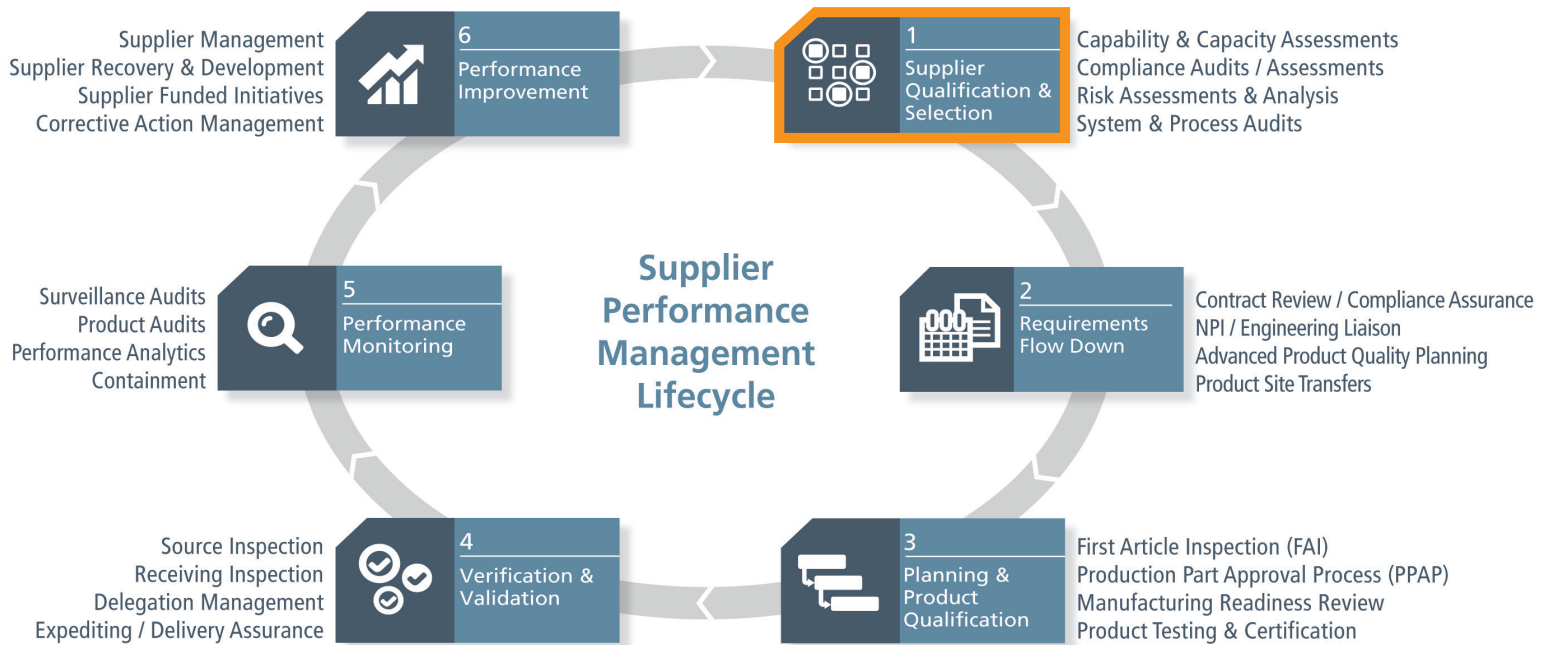


SERVICE PRODUCT BRIEF SYSTEM & PROCESS AUDITS

Verify's **System & Process Audits** are a documented examination and objective verification of activities, records, processes, and other elements of a quality management system (or specific process) performed by qualified Verify auditors to assess whether activities and results comply with planned arrangements and are implemented effectively to achieve all objectives.

From providing skilled auditors to fully managed global audit programs, Verify's System and Process Audits help our customers **qualify suppliers** and effectively manage **requirement flow down**. The objective evidence and reports deliver critical information for determining risk and driving continual improvement.



SYSTEM & PROCESS AUDITS

Based on customer requirements, our system & process audit services draw upon the following core capabilities:



Experienced project leaders and proven field resources qualified to plan, execute, report, & followup on all audit responsibilities.



Industry proven standard work packages including best practice processes, checklists and forms.



Online Supplier Performance Platform provides real-time audit and survey status, results, and performance analytics.

Best Practice System & Process Audit Steps

- 1. Requirement Flow down**
 - Ensure contractual requirements are clearly defined and agreed with the supplier – before proceeding with any audit or audit program
- 2. Program Management and Communications**
 - Assigned management responsibilities and obligations captured in a Quality Program Plan
- 3. Infrastructure**
 - Approve and control best practice checklists, forms, and instructions
- 4. Deploy Online Platform**
 - Manage audit scheduling and results with access for customer, supplier, and auditors
- 5. Establish Auditor Qualification Requirements**
 - Certifications, Experience, and Proven Track Record
- 6. Auditor Guidance and Control**
 - Procedural requirements approved in a Verify Field Quality Plan. All auditors provided with comprehensive orientation on unique customer requirements
- 7. Audit Scheduling**
 - Full cooperation across all parties. Ensure audit deadlines are clearly articulated. Escalation process established
- 8. Audit and Non-conformance Reporting**
 - Draft report presented at closing meeting. Final report released within 48 hours
- 9. Corrective Action Management**
 - Responsibilities, required timeliness, and escalation process clearly defined and executed
- 10. Performance Measurement**
 - Schedule Compliance, Audit Effectiveness, Non-conformity Trending, and Corrective Action Verification / Validation

Verify Delivers

Best practice audit services based on specific customer requirements

Qualified auditors to fully managed programs

Real time visibility, traceability and performance metrics

Customer Benefits

Determine compliance of supplier quality management systems

Determine compliance of supplier specific or special processes

Evaluate effectiveness of supplier processes and systems

Assure effective requirements flow down

Uncovering potential risks that could impact business continuity

Driving continual improvement throughout the supply chain

Value Proposition

Global, scalable, and insightful solutions to recover, improve, and maintain optimum supply-chain performance.

verifyglobal.com